



QATAR FINANCIAL CENTRE

**REGULATORY  
AUTHORITY**

# **Anti-Money Laundering and Combating Terrorist Financing (General Insurance) Rules 2012**

**QFCRA Rules 2012- 1**

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The Board of the Qatar Financial Centre Regulatory Authority makes the following rules under the *Financial Services Regulations*.

Dated 19 December 2012.

Abdulla Saoud Al-Thani  
Chairman

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# Anti-Money Laundering and Combating Terrorist Financing (General Insurance) Rules 2012

**QFCRA Rules 2012-1**

made under the

*Financial Services Regulations*

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## Chapter 1            General provisions

### Part 1.1            Introductory

#### 1.1.1            Name of rules

These rules are the *Anti-Money Laundering and Combating Terrorist Financing (General Insurance) Rules 2012* (or AMLG).

#### 1.1.2            Commencement

These rules commence on 1 February 2013.

#### 1.1.3            General application of these rules

These rules apply to general insurance firms.

*Note*    *General insurance firm* is defined in r 1.3.1.

#### 1.1.4            Glossary

The glossary at the end of these rules is part of these rules.

*Note 1*    There are also relevant definitions in the *INAP* glossary. To assist the reader, the fact that a definition in that glossary applies to an expression used in these rules is usually indicated by the expression's being in italics (not bold italics) where it is used in these rules.

*Note 2*    By contrast, an expression defined in the glossary to these rules is not in italics where it is used in these rules.

*Note 3*    For the application of definitions, see *INAP*, r 2.1.8 (Application of definitions).

*Note 4*    A note in or to these rules is explanatory and is not part of the rules (see *INAP*, r 2.1.6 (1) (a) and r 2.1.7).

*Note 5*    However, examples and guidance are part of these rules (see *INAP*, r 2.1.4 (1) (b) and (2)).

*Note 6*    An example is not exhaustive, and may extend, but does not limit the meaning of these rules or the particular provision of these rules to which it relates (see *INAP*, r 2.1.5).

*Note 7*    For the effect of guidance, see *FSR*, art 17 (4).

## Part 1.2 Key AML/CFT principles

### 1.2.1 Principle 1—senior management responsibility

The senior management of a firm must ensure that the firm's policies, procedures, systems and controls appropriately and adequately address the requirements of the AML/CFT Law and these rules.

*Note* *Firm* is defined in r 1.3.1 and *senior management* is defined in the glossary.

### 1.2.2 Principle 2—risk-based approach

A firm must adopt a risk-based approach to these rules and their requirements.

### 1.2.3 Principle 3—know your customer

A firm must know each of its customers to the extent appropriate for the customer's risk profile.

*Note* *Customer* is defined in the glossary.

### 1.2.4 Principle 4—effective reporting

A firm must have effective measures in place to ensure that there is internal and external reporting whenever money laundering or terrorist financing is known or suspected.

### 1.2.5 Principle 5—high standard screening and appropriate training

A firm must—

- (a) have adequate screening procedures to ensure high standards when appointing or employing officers and employees; and
- (b) have an appropriate ongoing AML/CFT training programme for its officers and employees.

**1.2.6 Principle 6—evidence of compliance**

A firm must be able to provide documentary evidence of its compliance with the requirements of the AML/CFT Law and these rules.

## Part 1.3 Key terms

### 1.3.1 What is a *firm* and a *general insurance firm*?

A *general insurance firm* (or *firm*) is an *authorised firm* that is authorised to conduct, in or from the *QFC*, only either or both of the following *regulated activities*:

- (a) *general insurance business*;
- (b) insurance mediation (within the meaning given by *IMEB*, rule 1.2.2) in relation to either or both of—
  - (i) *general insurance contracts*; and
  - (ii) *non-investment insurance contracts*.

*Note* A firm that conducts any other *regulated activity* (whether or not it also conducts a *regulated activity* mentioned in r 1.3.1) in or from the *QFC* must comply with the *Anti-Money Laundering and Combating Terrorist Financing Rules 2010*—see those rules.

### 1.3.2 Who is a *customer*?

A *customer*, in relation to a person (*A*), includes any person (*B*) who engages in, or who has contact with *A* with a view to engaging in, any transaction with *A* or a member of *A*'s group—

- (a) on *B*'s own behalf; or
- (b) as agent for or on behalf of another person;

and, to remove any doubt, also includes a client or investor, or prospective client or investor, of *A* or a member of *A*'s group.

*Note* *Transaction* and *group* are defined in the glossary.

## Chapter 2            General AML and CFT responsibilities

### Part 2.1            The firm

#### 2.1.1            Firms to develop AML/CFT programme

- (1) A firm must develop a programme against money laundering and terrorist financing.
- (2) The type and extent of the measures adopted by the firm as part of its programme must be appropriate having regard to the risk of money laundering and terrorist financing and the size, complexity and nature of its business.
- (3) However, the programme must, as a minimum, include the following:
  - (a) developing, establishing and maintaining internal policies, procedures, systems and controls to identify and prevent money laundering and terrorist financing;  
*Note*      See also r 2.1.2 (Policies must be risk-sensitive, appropriate and adequate).
  - (b) adequate screening procedures to ensure high standards when appointing or employing officers or employees;  
*Note*      See also pt 6.1 (Screening procedures).
  - (c) an appropriate ongoing training programme for its officers and employees;  
*Note*      See also pt 6.2 (AML/CFT training programme).
  - (e) appropriate compliance management arrangements;  
*Note*      See also the following provisions:
    - r 2.1.5 (Compliance by officers, employees, agents)
    - r 2.1.6 (Application of AML/CFT Law requirements, policies to branches and associates)

- r 2.1.7 (Application of AML/CFT Law requirements, policies to outsourced functions and activities).
- (f) the appropriate ongoing assessment and review of the policies, procedures, systems and controls.

*Note* See also r 2.1.4 (Assessment and review of policies).

### 2.1.2 Policies must be risk-sensitive, appropriate and adequate

A firm's AML/CFT policies, procedures, systems and controls must be risk-sensitive, appropriate and adequate having regard to the risk of money laundering and terrorist financing and the size, complexity and nature of its business.

### 2.1.3 Matters to be covered by policies

- (1) A firm's AML/CFT policies, procedures, systems and controls must, as a minimum, cover the following:
- (a) customer due diligence measures and ongoing monitoring;
  - (b) record making and retention;
  - (c) detection of suspicious transactions;
  - (d) internal and external reporting obligations;
  - (e) communication of the policies, procedures, systems and controls to the firm's officers and employees;
  - (f) anything else required under the AML/CFT Law or these rules.
- (2) Without limiting subrule (1), the firm's AML/CFT policies, procedures, systems and controls must—
- (a) provide for the identification and scrutiny of—
    - (i) complex or unusual large transactions, and unusual patterns of transactions, that have no apparent economic or visible lawful purpose; and
    - (ii) any other transactions that the firm considers particularly likely by their nature to be related to money laundering or terrorist financing; and

- (b) require the taking of enhanced customer due diligence measures to identify and prevent the use for money laundering or terrorist financing of products and transactions that might favour anonymity; and
- (c) before any function or activity is outsourced by the firm, require an assessment to be made and documented of the money laundering and terrorist financing risks associated with the outsourcing; and

*Note* **Outsourcing** is defined in the glossary. See also r 2.1.7 (Application of AML/CFT Law requirements, policies to outsourced functions and activities).

- (d) require the risks associated with the outsourcing of a function or activity by the firm to be monitored on an ongoing basis; and
- (e) require everyone in the firm to comply with the requirements of the AML/CFT Law and these rules in relation to the making of suspicious transaction reports; and
- Note* See also r 2.1.5 (Compliance by officers, employees, agents).
- (f) be designed to ensure that the firm can otherwise comply, and does comply, with the AML/CFT Law and these rules.

#### 2.1.4 Assessment and review of policies

A firm must annually assess the adequacy and effectiveness of its AML/CFT policies, procedures, systems and controls in identifying and preventing money laundering and terrorist financing.

*Note* For other annual assessments and reviews, see the following provisions:

- r 2.3.8 (Minimum annual report by MLRO)
- r 2.3.9 (Consideration of MLRO reports)

#### 2.1.5 Compliance by officers, employees, agents

- (1) A firm must ensure that its officers, employees, agents and contractors, wherever they are, comply with—
- (a) the requirements of the AML/CFT Law and these rules; and

(b) its AML/CFT policies, procedures, systems and controls; except so far as the law of another jurisdiction prevents the application of this subrule.

*Note* *Employee* and *another jurisdiction* are defined in the glossary.

- (2) Without limiting subrule (1), the firm's AML/CFT policies, procedures, systems and controls must—
- (a) require officers, employees, agents and contractors, wherever they are, to provide suspicious transaction reports for transactions in, from or to this jurisdiction to the firm's MLRO; and
  - (b) provide timely, unrestricted access by the firm's senior management and MLRO, and by the Regulator and FIU, to documents and information of the firm, wherever they are held, that relate directly or indirectly to transactions in, from or to this jurisdiction;
- except so far as the law of another jurisdiction prevents the application of this subrule.
- (3) Subrule (2) (a) does not prevent a suspicious transaction report also being made in another jurisdiction for a transaction in, from or to this jurisdiction.
- (4) This rule does not prevent the firm from applying higher, consistent standards in its AML/CFT policies, procedures, systems and controls in relation to customers whose transactions or operations extend over a number of jurisdictions.
- (5) If the law of another jurisdiction prevents the application of a provision of this rule to an officer, employee, agent or contractor of the firm, the firm must immediately tell the Regulator about the matter.

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### 2.1.6 Application of AML/CFT Law requirements, policies to branches and associates

- (1) This rule applies to a firm if it has a branch in a foreign jurisdiction, or an associate in a foreign jurisdiction over which it can exercise control.

*Note* *Foreign jurisdiction* and *associate* are defined in the glossary.

- (2) The firm must ensure that the branch or associate, and the officers, employees, agents and contractors of the branch or associate, wherever they are, comply with—
- (a) the requirements of the AML/CFT Law and these rules; and
  - (b) the firm's AML/CFT policies, procedures, systems and controls;

except so far as the law of another jurisdiction prevents the application of this subrule.

- (3) Without limiting subrule (2), the firm's AML/CFT policies, procedures, systems and controls must—
- (a) require the branch or associate, and the officers, employees, agents and contractors of the branch or associate, wherever they are, to provide suspicious transaction reports for transactions in, from or to this jurisdiction to the firm's MLRO; and
  - (b) provide timely, unrestricted access by the firm's senior management and MLRO, and by the Regulator and FIU, to documents and information of the branch or associate, wherever they are held, that relate directly or indirectly to transactions in, from or to this jurisdiction;

except so far as the law of another jurisdiction prevents the application of this subrule.

- (4) Subrule (3) (a) does not prevent a suspicious transaction report also being made in another jurisdiction for a transaction in, from or to this jurisdiction.

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Rule 2.1.7

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(5) Despite subrule (2), if the AML/CFT requirements of this jurisdiction and another jurisdiction differ, the branch or associate must apply the requirements that impose the highest standard, except so far as the law of another jurisdiction prevents the application of this subrule.

(6) Also, this rule does not prevent the firm and its branches, or the firm and the other members of its group, from applying higher, consistent standards in their AML/CFT policies, procedures, systems and controls in relation to customers whose transactions or operations extend across the firm and its branches or the firm and the other members of its group.

*Note* **Group** is defined in the glossary.

(7) If the law of another jurisdiction prevents the application of a provision of this rule to the branch or associate or any of its officers, employees, agents or contractors, the firm must immediately tell the Regulator about the matter.

**2.1.7 Application of AML/CFT Law requirements, policies to outsourced functions and activities**

(1) This rule applies if a firm outsources any of its functions or activities to a third party.

*Note 1* **Outsourcing, functions** and **activity** are defined in the glossary.

*Note 2* See also r 2.1.3 (2) (c) and (d) (Matters to be covered by policies) for other requirements relating to outsourcing.

(2) The firm, and its senior management, remain responsible for ensuring that the AML/CFT Law and these rules are complied with.

(3) The firm must, through a service level agreement or otherwise, ensure that the third party, and the officers, employees, agents and contractors of the third party, wherever they are, comply with the following in relation to the outsourcing:

- (a) the requirements of the AML/CFT Law and these rules;
- (b) the firm's AML/CFT policies, procedures, systems and controls;

except so far as the law of another jurisdiction prevents the application of this subrule.

- (4) Without limiting subrule (3), the firm's AML/CFT policies, procedures, systems and controls must—
- (a) require the third party, and the officers, employees, agents and contractors of the third party, wherever they are, to provide suspicious transaction reports for transactions in, from or to this jurisdiction involving the firm (or the third party on its behalf) to the firm's MLRO; and
  - (b) provide timely, unrestricted access by the firm's senior management and MLRO, and by the Regulator and FIU, to documents and information of the third party, wherever they are held, that relate directly or indirectly to transactions in, from or to this jurisdiction involving the firm (or the third party on its behalf);

except so far as the law of another jurisdiction prevents the application of this subrule.

- (5) Subrule (4) (a) does not prevent a suspicious transaction report also being made in another jurisdiction for a transaction in, from or to this jurisdiction.
- (6) If the law of another jurisdiction prevents the application of a provision of this rule to the third party or any of its officers, employees, agents or contractors—
- (a) the third party must immediately tell the firm about the matter; and
  - (b) the firm must immediately tell the Regulator about the matter.
- (7) This rule is in addition to the provisions of *CTRL* about outsourcing.

## Part 2.2 Senior management

### Note for pt 2.2

Principle 1 (see r 1.2.1) requires the senior management of a firm to ensure that the firm's policies, procedures, systems and controls appropriately and adequately address the requirements of the AML/CFT Law and these rules.

### 2.2.1 Overall senior management responsibility

The senior management of a firm is responsible for the effectiveness of the firm's policies, procedures, systems and controls in identifying and preventing money laundering and terrorist financing.

*Note* *Senior management* is defined in the glossary.

### 2.2.2 Particular responsibilities of senior management

- (1) The senior management of a firm must ensure the following:
  - (a) that the firm develops, establishes and maintains effective AML/CFT policies, procedures, systems and controls in accordance with these rules;
  - (b) that the firm has adequate screening procedures to ensure high standards when appointing or employing officers or employees;
  - (c) that the firm identifies, designs, delivers and maintains an appropriate ongoing AML/CFT training programme for its officers and employees;  
*Note* See pt 6.2 (AML/CFT training programme) for details of the firm's training requirements.
  - (d) that regular and timely information is made available to senior management about the management of the firm's money laundering and terrorist financing risks;
  - (e) that the firm's money laundering and terrorist financing risk management policies and methodology are appropriately documented, including the firm's application of them;

- (f) that there is at all times an MLRO for the firm who—
  - (i) has sufficient seniority, experience and authority; and
  - (ii) has an appropriate knowledge and understanding of the legal and regulatory responsibilities of the role, the AML/CFT Law and these rules; and
  - (iii) has sufficient resources, including appropriate staff and technology to carry out the role in an effective, objective and independent way; and
  - (iv) has timely, unrestricted access to all information of the firm relevant to AML and CFT, including, for example—
    - (A) all customer identification documents and all source documents, data and information; and
    - (B) all other documents, data and information obtained from, or used for, CDD and ongoing monitoring; and
    - (C) all transaction records; and
  - (v) has appropriate back-up arrangements to cover absences, including a deputy MLRO to act as MLRO;
- (g) that a firm-wide AML/CFT compliance culture is promoted within the firm;
- (h) that appropriate measures are taken to ensure that money laundering and terrorist financing risks are taken into account in the day-to-day operation of the firm, including in relation to—
  - (i) the development of new products; and
  - (ii) the taking on of new customers; and
  - (iii) changes in the firm's business profile.
- (2) This rule does not limit the particular responsibilities of the senior management of the firm.

*Note 1* See, for example, div 2.3.C (Reporting by MLRO to senior management).

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Rule 2.2.2

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*Note 2*    Under *GENE*, r 9.7.5, the Regulatory Authority can direct an authorised firm to appoint an auditor.

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## Part 2.3 MLRO and deputy MLRO

### Division 2.3.A Appointment of MLRO and deputy MLRO

#### 2.3.1 Appointment—MLRO and deputy MLRO

- (1) A firm must ensure that there is at all times an MLRO and a deputy MLRO for the firm.
- (2) Accordingly, the firm must, from time to time, appoint an individual as its MLRO and another individual as its deputy MLRO.

#### 2.3.2 Eligibility to be MLRO or deputy MLRO

- (1) The MLRO and deputy MLRO for a firm must—
  - (a) be employed at the management level by the firm, or by a legal person in the same group, whether as part of its governing body, management or staff; and
  - (b) have sufficient seniority, experience and authority for the role, and in particular—
    - (i) to act independently; and
    - (ii) to report directly to the firm’s senior management.

*Note* **Legal person, group, governing body** and **senior management** are defined in the glossary.

- (2) If a general insurance firm proposes to appoint as MLRO an individual who is not ordinarily resident in Qatar, the firm must satisfy the Regulatory Authority that the MLRO function can be adequately exercised by an MLRO who is not resident in Qatar.
- (3) If the Regulatory Authority considers that the MLRO function for the cannot be adequately exercised by an MLRO who is not resident in Qatar, the authority may direct the firm to appoint as MLRO an individual who is ordinarily resident in Qatar.

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## **Division 2.3.B      Roles of MLRO and deputy MLRO**

### **2.3.3      General responsibilities of MLRO**

The MLRO for a firm is responsible for the following:

- (a) overseeing the implementation of the firm's AML/CFT policies, procedures, systems and controls in relation to this jurisdiction, including the operation of the firm's risk-based approach;

*Note*      Compare r 2.2.1 (Overall senior management responsibility) and r 2.2.2 (1) (a) (Particular responsibilities of senior management).

- (b) ensuring that appropriate policies, procedures, systems and controls are developed, established and maintained across the firm to monitor the firm's day-to-day operations—
  - (i) for compliance with the AML/CFT Law, these rules, and the firm's AML/CFT policies, procedures, systems and controls; and
  - (ii) to assess, and regularly review, the effectiveness of the policies, procedures, systems and controls in identifying and preventing money laundering and terrorist financing;
- (c) being the firm's key person in implementing the firm's AML/CFT strategies in relation to this jurisdiction;
- (d) supporting and coordinating senior management focus on managing the firm's money laundering and terrorist financing risks in individual business areas;
- (e) helping ensure that the firm's wider responsibility for identifying and preventing money laundering and terrorist financing is addressed centrally;
- (f) promoting a firm-wide view to be taken of the need for AML/CFT monitoring and accountability.

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### 2.3.4 Particular responsibilities of MLRO

The MLRO for a firm is responsible for the following:

- (a) receiving, investigating and assessing internal suspicious transaction reports for the firm;
- (b) making suspicious transaction reports to the FIU and telling the Regulator about them;

*Note* For the obligation of the firm to report to the FIU and tell the Regulator about the report, see r 5.1.7.

- (c) acting as central point of contact between the firm, and the FIU, the Regulator and other State authorities, in relation to AML and CFT issues;
- (d) responding promptly to any request for information by the FIU, the Regulator and other State authorities in relation to AML and CFT issues;
- (e) receiving and acting on government, regulatory and international findings about AML and CFT issues;
- (f) monitoring the appropriateness and effectiveness of the firm's AML/CFT training programme;
- (g) reporting to the firm's senior management on AML and CFT issues;
- (h) keeping the deputy MLRO informed of significant AML/CFT developments (whether internal or external);
- (i) exercising any other functions given to the MLRO, whether under the AML/CFT Law, these rules or otherwise.

### 2.3.5 Role of deputy MLRO

- (1) The deputy MLRO for a firm acts as the firm's MLRO during absences of the MLRO and whenever there is a vacancy in the MLRO's position.

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Rule 2.3.6	

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- (2) When the deputy MLRO acts as MLRO, these rules apply in relation to the deputy MLRO as if the deputy MLRO were the MLRO.

### **2.3.6 How MLRO must carry out role**

The MLRO for a firm must act honestly, reasonably and independently, particularly in—

- (a) receiving, investigating and assessing internal suspicious transaction reports; and
- (b) deciding whether to make, and making, suspicious transaction reports to the FIU.

## **Division 2.3.C Reporting by MLRO to senior management**

### **2.3.7 MLRO reports**

- (1) The senior management of a firm must, on a regular basis, decide what reports should be given to it by the MLRO, and when the reports should be given to it, to enable it to discharge its responsibilities under the AML/CFT Law and these rules.

*Note* **Senior management** is defined in the glossary

- (2) However, a report that complies with rule 2.3.8 (Minimum annual report by MLRO) must be given to the senior management by the MLRO for each financial year of the firm and with sufficient promptness to enable the senior management to comply with rule 2.3.9 (2).
- (3) To remove any doubt, subrule (2) does not limit the reports—
- (a) that the senior management may require to be given to it; or
  - (b) that the MLRO may give to the senior management on the MLRO's own initiative to discharge the MLRO's responsibilities under the AML/CFT Law and these rules.

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### **2.3.8 Minimum annual report by MLRO**

- (1) This rule sets out the minimum requirements that must be complied with in relation to the report that must be given to the senior management by the MLRO for each financial year of the firm (see rule 2.3.7 (2)).
- (2) The report must assess the adequacy and effectiveness of the firm's AML/CFT policies, procedures, systems and controls in identifying and preventing money laundering and terrorist financing.
- (3) The report must include the following for the period to which it relates:
  - (a) the numbers and types of internal suspicious transaction reports made to the MLRO;
  - (b) the number of these reports that have, and the number of these reports that have not, been passed on to the FIU;
  - (c) the reasons why reports have or have not been passed on to the FIU;
  - (d) the numbers and types of breaches by the firm of the AML/CFT Law, these rules, or the firm's AML/CFT policies, procedures, systems and controls;
  - (e) areas where the firm's AML/CFT policies, procedures, systems and controls should be improved, and proposals for making appropriate improvements;
  - (f) a summary of the AML/CFT training delivered to the firm's officers and employees;

*Note* See pt 6.2 (AML/CFT training programme).
  - (g) areas where the firm's AML/CFT training programme should be improved, and proposals for making appropriate improvements;
  - (h) the number and types of customers of the firm that are categorised as high risk;

<b>2TChapter</b>	General AML and CFT responsibilities
<b>22T</b>	
<b>10TPart</b>	MLRO and deputy MLRO
<b>2.310T</b>	
<b>5TDivision</b>	Reporting by MLRO to senior management
<b>2.3.C5T</b>	
<b>Rule 2.3.9</b>	

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- (i) progress in implementing any AML/CFT action plans;

*Note* The following provisions require action plans:

- r 2.3.9 (1) (b) (Consideration of MLRO reports)
- r 6.2.2 (3) (b) (Training must be maintained and reviewed).

- (j) the outcome of any relevant quality assurance or audit reviews in relation to the firm's AML/CFT policies, procedures, systems and controls;
- (k) the outcome of any review of the firm's risk assessment policies, procedures, systems and controls.

### **2.3.9 Consideration of MLRO reports**

- (1) The senior management of a firm must, in a timely way—
- (a) consider each report made to it by the MLRO; and
- (b) if the report identifies deficiencies in the firm's compliance with the AML/CFT Law or these rules—approve an action plan to remedy the deficiencies in a timely way.

*Note* See r 7.1.1 (2) (b) (Records about compliance).

- (2) For the report that must be given to the senior management for a financial year of the firm (see rule 2.3.7 (2)), the senior management must deal with the report in accordance with subrule (1) not later than 4 months after the day the firm's financial year ends.

#### **Example**

For a report for a financial year of the firm that ends on 31 December, the senior management must deal with the report in accordance with subrule (1) before 1 May in the next year.

## **Division 2.4.D Additional obligations of firm with non-resident MLRO**

### **2.3.10 Annual reports**

A firm whose MLRO is not ordinarily resident in Qatar must report to the Regulatory Authority, in a form approved for this rule under *GENE*, rule 5.3.1, within 1 *month* after each 30 June.

General AML and CFT responsibilities	2	Chapter 22
MLRO and deputy MLRO	10	Part 2.310
Reporting by MLRO to senior management	5	Division 2.3.C5
Rule 2.3.10		Annual reports

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### 2.3.11 Visits by non-resident MLRO

A firm whose MLRO is not ordinarily resident in Qatar must ensure that the MLRO inspects the firm's operations in Qatar frequently enough to allow him or her to assess the accuracy and reliability of the information supplied to the Regulatory Authority in the reports required by rule 2.3.10.

### 2.3.12 Regulatory Authority may direct firm to appoint resident MLRO

- (1) This rule applies if, for any reason, the Regulatory Authority considers that the MLRO function for a firm is not being adequately exercised by an individual who is not ordinarily resident in Qatar.
- (2) The authority may direct the firm—
  - (a) to require the individual to be ordinarily resident in Qatar; or
  - (b) to appoint another individual who is ordinarily resident in Qatar.

## Chapter 3 The risk-based approach

### Note for ch 3

Principle 2 (see r 1.2.2) requires a firm to adopt a risk-based approach to these rules and their requirements.

### 3.1.1 Firms must conduct risk assessment and decide risk mitigation

A firm must—

- (a) conduct an assessment of the money laundering and terrorist financing risks that it faces (a *business risk assessment*), including, for example, risks arising from—
  - (i) the types of customers that it has (and proposes to have) (*customer risk*); and
  - (ii) the products and services that it provides (and proposes to provide) (*product risk*); and
  - (iii) the technologies that it uses (and proposes to use) to provide those products and services (*interface risk*); and
  - (iv) the jurisdictions with which its customers are (or may become) associated (*jurisdiction risk*); and

#### Examples of 'associated' jurisdictions for a customer

- 1 the jurisdiction where the customer lives or is incorporated or otherwise established
- 2 each jurisdiction where the customer conducts business or has assets.

*Note Jurisdiction* is defined in the glossary.

- (b) decide what action is needed to mitigate those risks.

### 3.1.2 Approach to risk mitigation must be based on suitable methodology

- (1) The intensity of a firm's approach to the mitigation of its money laundering and terrorist financing risks must be based on a suitable methodology (a *threat assessment methodology*) that addresses the risks that it faces.

- (2) A firm must be able to demonstrate that its threat assessment methodology—
  - (a) includes assessing the risk profile of the business relationship with each customer by scoring the relationship; and
  - (b) is suitable for the size, complexity and nature of the firm's business; and
  - (c) is designed to enable the firm—
    - (i) to identify and recognise any changes in its money laundering and terrorist financing risks; and
    - (ii) to change its threat assessment methodology as needed; and
  - (d) includes assessing risks posed by—
    - (i) new products and services; and
    - (ii) new or developing technologies.
- (3) A firm must also be able to demonstrate that its practice matches its threat assessment methodology.

<b>2TChapter</b>	Know your customer
<b>42T</b>	
<b>10TPart</b>	Know your customer—general
<b>4.110T</b>	

Rule 4.1.1

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## **Chapter 4            Know your customer**

### **Part 4.1            Know your customer—general**

#### **Note for pt 4.1**

Principle 3 (see r 1.2.3) requires a firm to know each of its customers to the extent appropriate for the customer's risk profile.

#### **4.1.1            Know your customer principle—general**

The know your customer principle requires every firm to know who its customers are, and have the necessary customer identification documentation, data and information to evidence this.

*Note*    Principle 6 (see r 1.2.6) requires a firm to be able to provide documentary evidence of its compliance with the requirements of the AML/CFT Law and these rules.

## Part 4.2 Know your customer—key term

### 4.2.1 What is *ongoing monitoring*?

*Ongoing monitoring*, in relation to a customer of a firm, consists of the following:

- (a) scrutinising transactions conducted under the business relationship with the customer to ensure that the transactions are consistent with the firm's knowledge of the customer, the customer's business and risk profile, and, where necessary, the source of the customer's wealth and funds;
- (b) reviewing the firm's records of the customer to ensure that documents, data and information collected using customer due diligence measures and ongoing monitoring for the customer are kept up-to-date and relevant.

## Part 4.3 Enhanced CDD and ongoing monitoring

### 4.3.1 More careful CDD and ongoing monitoring—general

A firm must, on a risk-sensitive basis, conduct more careful or enhanced customer due diligence and enhanced ongoing monitoring—

- (a) in cases where it is required to do so under the AML/CFT Law or other provisions of these rules; or
- (b) in any other situation that by its nature can present a higher risk of money laundering or terrorist financing.

#### **Examples**

A greater degree of customer due diligence and monitoring would be necessary in the following cases:

- a customer who is associated with terrorist acts
- a customer from a jurisdiction with impaired international cooperation
- a customer from a non-cooperative, high risk or sanctioned jurisdiction
- a customer from a jurisdiction with high propensity for corruption.

*Note* Enhanced customer due diligence measures or enhanced ongoing monitoring is required under r 2.1.3 (2) (b) (Matters to be covered by policies).

Reporting and tipping off	2TChapter 52T
Reporting requirements	10TPart 5.110T
Reporting requirements—general	5TDivision 5.1.A5T Rule 5.1.1

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## Chapter 5 Reporting and tipping off

### Part 5.1 Reporting requirements

#### Note for pt 5.1

Principle 4 (see r 1.2.4) requires a firm to have effective measures in place to ensure there is internal and external reporting whenever money laundering or terrorist financing is known or suspected.

### Division 5.1.A Reporting requirements—general

#### 5.1.1 Unusual and inconsistent transactions

- (1) A transaction that is unusual or inconsistent with a customer's known legitimate business and risk profile does not of itself make it suspicious.

*Note 1* The key to recognising unusual or inconsistent transactions is for a firm to know its customers well enough under ch 4 (Know your customer).

*Note 2* A firm's AML/CFT policies, procedures, systems and controls must provide for the identification and scrutiny of certain transactions (see r 2.1.3 (2) (a)).

- (2) A firm must consider the following matters in deciding whether an unusual or inconsistent transaction is a suspicious transaction:
  - (a) whether the transaction has no apparent or visible economic or lawful purpose;
  - (b) whether the transaction has no reasonable explanation;
  - (c) whether the size or pattern of the transaction is out of line with any earlier pattern or the size or pattern of transactions of similar customers;
  - (d) whether the customer has failed to give an adequate explanation for the transaction or to fully provide information about it;
  - (e) whether the transaction involves the use of a newly established business relationship or is for a one-off transaction;

<b>2TChapter</b> <b>52T</b>	Reporting and tipping off
<b>10TPart</b> <b>5.110T</b>	Reporting requirements
<b>5TDivision</b> <b>5.1.B5T</b>	Internal reporting
<b>Rule 5.1.2</b>	

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- (f) whether the transaction involves the use of offshore accounts, companies or structures that are not supported by the customer's economic needs;
  - (g) whether the transaction involves the unnecessary routing of funds through third parties.
- (3) Subrule (2) does not limit the matters that the firm may consider.

## **Division 5.1.B Internal reporting**

### **5.1.2 Internal reporting policies**

- (1) A firm must have clear and effective policies, procedures, systems and controls for the internal reporting of all known or suspected instances of money laundering or terrorist financing.
- (2) The policies, procedures, systems and controls must enable the firm to comply with the AML/CFT Law and these rules in relation to the prompt making of internal suspicious transaction reports to the firm's MLRO.

### **5.1.3 Access to MLRO**

A firm must ensure that all its officers and employees have direct access to the firm's MLRO and that the reporting lines between them and the MLRO are as short as possible.

*Note* The MLRO is responsible for receiving, investigating and assessing internal suspicious transaction reports for the firm (see r 2.3.4 (a)).

### **5.1.4 Obligation of officer or employee to report to MLRO**

- (1) This rule applies to an officer or employee of a firm if, in the course of his or her office or employment, the officer or employee knows, suspects, or has reasonable grounds to know or suspect, that funds are—
  - (a) the proceeds of criminal conduct; or
  - (b) related to terrorist financing; or

- (c) linked or related to, or are to be used for, terrorism, terrorist acts or by terrorist organisations.

*Note* **Funds, proceeds of criminal conduct, terrorist financing, terrorist act** and **terrorist organisation** are defined in the glossary.

- (2) The officer or employee must promptly make a suspicious transaction report to the firm's MLRO.

*Note* See r 5.1.2 (2) for relevant matters to be included in the firm's AML/CFT policies, procedures, systems and controls.

- (3) The officer or employee must make the report—
- (a) irrespective of the amount of any transaction relating to the funds; and
  - (b) whether or not any transaction relating to the funds involves tax matters; and
  - (c) even though—
    - (i) no transaction has been, or will be, conducted by the firm in relation to the funds; and
    - (ii) for an applicant for business—no business relationship has been, or will be, entered into by the firm with the applicant; and
    - (iii) for a customer—the firm has terminated any relationship with the customer; and
    - (iv) any attempted money laundering or terrorist financing activity in relation to the funds has failed for any other reason.

*Note* **Applicant for business** has the meaning given in *AML/CFTR*, rule 4.2.3.

- (4) If the officer or employee makes a suspicious transaction report to the MLRO (the **internal report**) in relation to the applicant for business or customer, the officer or employee must promptly give the MLRO details of every subsequent transaction of the applicant or customer (whether or not of the same nature as the transaction

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<b>52T</b>	
<b>10TPart</b>	Reporting requirements
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<b>5TDivision</b>	External reporting
<b>5.1.C5T</b>	
Rule 5.1.5	

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that gave rise to the internal report) until the MLRO tells the officer or employee not to do so.

*Note* An officer or employee who fails to make a report under this rule—

- (a) may commit an offence against the AML/CFT Law; and
- (b) may also be dealt with under the *Financial Services Regulations*, pt 9 (Disciplinary and enforcement powers).

### 5.1.5 Obligations of MLRO on receipt of internal report

- (1) If the MLRO of a firm receives a suspicious transaction report (whether under this division or otherwise), the MLRO must promptly—
  - (a) if the firm’s policies, procedures, systems and controls allow an initial report to be made orally and the initial report is made orally—properly document the report; and
  - (b) give the individual making the report a written acknowledgment for the report, together with a reminder about the provisions of part 5.2 (Tipping off); and
  - (c) consider the report in light of all other relevant information held by the firm about the applicant for business, customer or transaction to which the report relates; and

*Note* **Applicant for business** has the meaning given in *AML/CFTR*, rule 4.2.3.

- (d) decide whether the transaction is suspicious; and
- (e) give written notice of the decision to the individual who made the report.

- (2) A reference in this rule to the **MLRO** includes a reference to a person acting under rule 5.1.7 (3) (b) (Obligation of firm to report to FIU) in relation to the making of a report on the firm’s behalf.

*Note* Under r 2.3.5 the deputy MLRO acts as the MLRO during absences of the MLRO and whenever there is a vacancy in the MLRO’s position.

## Division 5.1.C External reporting

### 5.1.6 External reporting policies

- (1) A firm must have clear and effective policies, procedures, systems and controls for reporting to the FIU all known or suspected instances of money laundering or terrorist financing.
- (2) The policies, procedures, systems and controls must enable the firm—
  - (a) to comply with the AML/CFT Law and these rules in relation to the prompt making of suspicious transaction reports to the FIU; and
  - (b) to cooperate effectively with the FIU and law enforcement agencies in relation to suspicious transaction reports made to the FIU.

### 5.1.7 Obligation of firm to report to FIU

- (1) This rule applies to a firm if the firm knows, suspects, or has reasonable grounds to know or suspect, that funds are—
  - (a) the proceeds of criminal conduct; or
  - (b) related to terrorist financing; or
  - (c) linked or related to, or are to be used for, terrorism, terrorist acts or by terrorist organisations.

*Note* **Funds, proceeds of criminal conduct, terrorist financing, terrorist act and terrorist organisation** are defined in the glossary.

- (2) The firm must promptly make a suspicious transaction report to the FIU and ensure that any proposed transaction relating to the report does not proceed without consulting with the FIU.

*Note* See r 5.1.6 (2) for relevant matters to be included in the firm's AML/CFT policies, procedures, systems and controls.

- (3) The report must be made on the firm's behalf by—
  - (a) the MLRO; or

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- (b) if the report cannot be made by the MLRO (or deputy MLRO) for any reason—by a person who is employed (as described in rule 2.3.2 (1) (a)) at the management level by the firm, or by a legal person in the same group, and who has sufficient seniority, experience and authority to investigate and assess internal suspicious transaction reports.

*Note* Under r 2.3.5 the deputy MLRO acts as the MLRO during absences of the MLRO and whenever there is a vacancy in the MLRO's position.

- (4) The firm must make the report—
- (a) whether or not an internal suspicious transaction report has been made under division 5.1.B (Internal reporting) in relation to the funds; and
  - (b) irrespective of the amount of any transaction relating to the funds; and
  - (c) whether or not any transaction relating to the funds involves tax matters; and
  - (d) even though—
    - (i) no transaction has been, or will be, conducted by the firm in relation to the funds; and
    - (ii) for an applicant for business—no business relationship has been, or will be, entered into by the firm with the applicant; and
    - (iii) for a customer—the firm has terminated any relationship with the customer; and
    - (iv) any attempted money laundering or terrorist financing activity in relation to the funds has failed for any other reason.

*Note* **Applicant for business** has the meaning given in AML/CFTR, rule 4.2.3.

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- (5) The report must include a statement about—
- the facts or circumstances on which the firm’s knowledge or suspicion is based, or the grounds for the firm’s knowledge or suspicion; and
  - if the firm knows or suspects that the funds belong to a third person—the facts or circumstances on which that knowledge or suspicion is based, or the grounds for the firm’s knowledge or suspicion.

*Note* A firm that fails to make a report under this rule—

- may commit an offence against the AML/CFT Law; and
  - may also be dealt with under the *Financial Services Regulations*, pt 9 (Disciplinary and enforcement powers).
- (6) If a firm makes a report to the FIU under this rule about a proposed transaction, it must immediately tell the Regulator that it has made a report to the FIU under this rule.

### 5.1.8 Obligation not to destroy records relating to customer under investigation

- (1) This rule applies if—
- a firm makes a suspicious transaction report to the FIU in relation to an applicant for business or a customer; or
  - the firm knows that an applicant for business or customer is under investigation by a law enforcement agency in relation to money laundering or terrorist financing.
- (2) The firm must not destroy any records relating to the applicant for business or customer without consulting with the FIU.

*Note* *Applicant for business* has the meaning given in *AML/CFTR*, rule 4.2.3.

### 5.1.9 Firm may restrict or terminate business relationship

- (1) This division does not prevent a firm from restricting or terminating, for normal commercial reasons, its business relationship with a customer after the firm makes a suspicious transaction report about the customer to the FIU.

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<b>52T</b>	
<b>10TPart</b>	Reporting requirements
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<b>Rule 5.1.10</b>	

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- (2) However—
- (a) before restricting or terminating the business relationship, the firm must consult with the FIU; and
  - (b) the firm must ensure that restricting or terminating the business relationship does not inadvertently result in tipping off the customer.

*Note* **Tipping off** is defined in r 5.2.1.

## **Division 5.1.D Reporting records**

### **5.1.10 Reporting records to be made by MLRO**

The MLRO of a firm must make and keep records—

- (a) showing the details of each internal suspicious transaction report the MLRO receives; and
- (b) necessary to demonstrate how rule 5.1.5 (Obligations of MLRO on receipt of internal report) was complied with in relation to each internal suspicious transaction report; and
- (c) showing the details of each suspicious transaction report made to the FIU by the firm.

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## Part 5.2 Tipping off

### 5.2.1 What is *tipping off*?

*Tipping off*, in relation to an applicant for business or a customer of a firm, is the unauthorised act of disclosing information that—

- (a) may result in the applicant or customer, or a third party (other than the FIU or the Regulator), knowing or suspecting that the applicant or customer is or may be the subject of—
  - (i) a suspicious transaction report; or
  - (ii) an investigation relating to money laundering or terrorist financing; and
- (b) may prejudice the prevention or detection of offences, the apprehension or prosecution of offenders, the recovery of proceeds of crime, or the identification and prevention of money laundering or terrorist financing.

*Note* *Applicant for business* has the meaning given in *AML/CFTR*, rule 4.2.3.

### 5.2.2 Firm must ensure no tipping off occurs

- (1) A firm must ensure that—
  - (a) its officers and employees are aware of, and sensitive to—
    - (i) the issues surrounding tipping off; and
    - (ii) the consequences of tipping off; and
  - (b) it has policies, procedures, systems and controls to prevent tipping off.
- (2) If a firm believes, on reasonable grounds, that an applicant for business or a customer may be tipped off by conducting customer due diligence measures or ongoing monitoring, the firm may make a suspicious transaction report to the FIU instead of conducting the measures or monitoring.
- (3) If the firm acts under subrule (2), the MLRO must make and keep records to demonstrate the grounds for the belief that conducting

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customer due diligence measures or ongoing monitoring would have tipped off an applicant for business or a customer.

*Note* *Applicant for business* has the meaning given in *AML/CFTR*, rule 4.2.3.

### **5.2.3 Information relating to suspicious transaction reports to be safeguarded**

- (1) A firm must take all reasonable measures to ensure that information relating to suspicious transaction reports is safeguarded and, in particular, that information relating to a suspicious transaction report is not disclosed to any person (other than a member of the firm's senior management) without the consent of the firm's MLRO.
- (2) The MLRO must not consent to information relating to a suspicious transaction report being disclosed to a person unless the MLRO is satisfied that disclosing the information to the person would not constitute tipping off.
- (3) If the MLRO gives consent, the MLRO must make and keep records to demonstrate how the MLRO was satisfied that disclosing the information to the person would not constitute tipping off.

## Chapter 6            Screening and training requirements

### Part 6.1            Screening procedures

**Note for pt 6.1**

Principle 5 (see r 1.2.5 (a)) requires a firm to have adequate screening procedures to ensure high standards when appointing or employing officers and employees.

#### 6.1.1            Screening procedures—particular requirements

(1) In this rule:

***higher-impact individual***, in relation to a firm, means an individual who has a role in identifying and preventing money laundering or terrorist financing under the firm's AML/CFT programme.

**Examples**

- 1 a senior manager of the firm
- 2 the firm's MLRO or deputy MLRO
- 3 an individual who exercises any other *controlled function* for the firm
- 4 an individual whose role in the firm includes conducting any other activity with or for a customer

*Note* The firm's AML/CFT programme must include internal policies, procedures, systems and controls to identify and prevent money laundering and terrorist financing and screening procedures (see r 2.1.1 (3) (a) and (b)).

(2) A firm's screening procedures for the appointment or employment of officers and employees must ensure that an individual is not appointed or employed unless—

- (a) for a higher-impact individual—the firm is satisfied that the individual has the appropriate character, knowledge, skills and abilities to act honestly, reasonably and independently; or
- (b) for any other individual—the firm is satisfied about the individual's integrity.

- (3) The procedures must, as a minimum, provide that, before appointing or employing a higher-impact individual, the firm must—
- (a) obtain references about the individual; and
  - (b) obtain information about the individual’s employment history and qualifications; and
  - (c) obtain details of any regulatory action taken in relation to the individual; and
  - (d) obtain details of any criminal convictions of the individual; and
  - (e) take reasonable steps to confirm the accuracy and completeness of information that it has obtained about the individual.

*Note*      For an *authorised firm*, these screening procedures are in addition to the provisions of *INDI* about the appointment of *approved individuals* and the provisions of *GENE* about the fitness and propriety of *authorised firms*.

## Part 6.2 AML/CFT training programme

### Note for pt 6.2

Principle 5 (see r 1.2.5 (b)) also requires a firm to have an appropriate ongoing AML/CFT training programme for its officers and employees.

### 6.2.1 Appropriate AML/CFT training programme to be delivered

- (1) A firm must identify, design, deliver and maintain an appropriate ongoing AML/CFT training programme for its officers and employees.
- (2) The programme must ensure that the firm's officers and employees are aware, and have an appropriate understanding, of the following:
  - (a) their legal and regulatory responsibilities and obligations, particularly those under the AML/CFT Law and these rules;
  - (b) their role in identifying and preventing money laundering and terrorist financing, and the liability that they, and the firm, may incur for—
    - (i) involvement in money laundering or terrorist financing; and
    - (ii) failure to comply with the AML/CFT Law and these rules;
  - (c) how the firm is managing money laundering and terrorist financing risks, how risk management techniques are being applied by the firm, the roles of the MLRO and deputy MLRO, and the importance of customer due diligence measures and ongoing monitoring;
  - (d) money laundering and terrorist financing threats, techniques, methods and trends, the vulnerabilities of the products offered by the firm, and how to recognise suspicious transactions;
  - (e) the firm's processes for making internal suspicious transaction reports, including how to make effective and efficient reports to the MLRO whenever money laundering or terrorist financing is known or suspected.

- (3) The training must enable the firm's officers and employees to seek and assess the information that is necessary for them to decide whether a transaction is suspicious.
- (4) In making a decision about what is appropriate training for its officers and employees, the firm must consider the following:
  - (a) their differing needs, experience, skills and abilities;
  - (b) their differing functions, roles and levels in the firm;
  - (c) the degree of supervision over, or independence exercised by, them;
  - (d) the availability of information that is needed for them to decide whether a transaction is suspicious;
  - (e) the size of the firm's business and the risk of money laundering and terrorist financing;
  - (f) the outcome of reviews of their training needs;
  - (g) any analysis of suspicious transaction reports showing areas where training needs to be enhanced.

**Examples**

- 1 training for new employees needs to be different to the training for employees who have been with the firm for some time and are already aware of the firm's policies, processes, systems and controls
  - 2 the training for employees who deal with customers face to face needs to be different to the training for employees who deal with customers non-face to face.
- (5) Subrule (4) does not limit the matters that the firm may consider.

**6.2.2 Training must be maintained and reviewed**

- (1) A firm's AML/CFT training must include ongoing training to ensure that its officers and employees—
  - (a) maintain their AML/CFT knowledge, skills and abilities; and
  - (b) are kept up to date with new AML/CFT developments, including the latest money laundering and terrorist financing techniques, methods and trends; and

- (c) are trained on changes to the firm's AML/CFT policies, procedures, systems and controls.
- (2) A firm must, at regular and appropriate intervals, carry out reviews of the AML/CFT training needs of its officers and employees and ensure that the needs are met.
- (3) The firm's senior management must in a timely way—
  - (a) consider the outcomes of each review; and
  - (b) if a review identifies deficiencies in the firm's AML/CFT training—prepare or approve an action plan to remedy the deficiencies.

*Note* It is the MLRO's responsibility to monitor the firm's AML/CFT training programme (see r 2.3.4 (f)).

## Chapter 7 Providing documentary evidence of compliance

### Note for ch 7

Principle 6 (see r 1.2.6) requires a firm to be able to provide documentary evidence of its compliance with the requirements of the AML/CFT Law and these rules.

## Part 7.1 General record-keeping obligations

### 7.1.1 Records about compliance

- (1) A firm must make the records necessary—
  - (a) to enable it to comply with the AML/CFT Law and these rules; and
  - (b) to demonstrate at any time whether compliance with the AML/CFT Law and these rules has been achieved.
- (2) Without limiting rule (1)(b), the firm must make the records necessary to demonstrate how—
  - (a) the key AML/CFT principles in part 1.2 have been complied with; and
  - (b) the firm's senior management has complied with responsibilities under the AML/CFT Law and these rules; and
  - (c) the firm's risk-based approach has been designed and implemented; and
  - (d) each of the firm's risks have been mitigated; and
  - (e) customer due diligence measures and ongoing reviews were conducted for each customer; and
  - (f) customer due diligence measures and ongoing monitoring were enhanced where required by the AML/CFT Law or these rules.

*Note* See also r 5.1.10 (Reporting records to be made by MLRO).

### **7.1.2 How long records must be kept**

- (1) All records made by a firm for the AML/CFT Law or these rules must be kept for at least 6 years after the day they are made.
- (2) All records made by a firm in relation to a customer for the purposes of AML/CFT Law or these rules must be kept for at least the longer of the following:
  - (a) if the firm has (or has had) a business relationship with the customer—6 years after the day the business relationship with the customer ends;
  - (b) if the firm has not had a business relationship with the customer or had a business relationship with the customer and carried out a one-off transaction for the customer after the relationship ended—6 years after the day the firm last completed a transaction with or for the customer.
- (3) If the day the business relationship with the customer ended is unclear, it is taken to have ended on the day the firm last completed a transaction for or with the customer.
- (4) This rule is subject to rule 5.1.8 (Obligation not to destroy records relating to customer under investigation).

### **7.1.3 Retrieval of records**

- (1) A firm must ensure that all types of records kept for the AML/CFT Law and these rules can be retrieved without undue delay.
- (2) Without limiting subrule (1), a firm must establish and maintain systems that enable it to respond fully and quickly to inquiries from the FIU and law enforcement authorities about—
  - (a) whether it maintains, or has maintained during the previous 6 years, a business relationship with any person; and
  - (b) the nature of the relationship.

## Part 7.2 Particular record-keeping obligations

### 7.2.1 Records for customers and transactions

- (1) A firm must make and keep records in relation to—
  - (a) its business relationship with each customer; and
  - (b) each transaction that it conducts with or for a customer.
- (2) The records must—
  - (a) comply with the requirements of the AML/CFT Law and these rules; and
  - (b) enable an assessment to be made of the firm's compliance with—
    - (i) the AML/CFT Law and these rules; and
    - (ii) its AML/CFT policies, procedures, systems and controls; and
  - (c) enable any transaction effected by or through the firm to be reconstructed; and
  - (d) enable the firm to comply with any request, direction or order by a competent authority, judicial officer or court for the production of documents, or the provision of information, within a reasonable time; and
  - (e) indicate the nature of any evidence that it obtained in relation to an applicant for business, customer or transaction; and  
*Note Applicant for business* has the meaning given in *AML/CFTR*, rule 4.2.3.
  - (f) for any such evidence—include a copy of the evidence itself or, if this is not practicable, information that would enable a copy of the evidence to be obtained.

- (3) This rule is additional to any provision of the AML/CFT Law or any other provision of these rules.

*Note* The following provisions of these rules also relate to the making or keeping of records:

- r 2.1.3 (2) (c) (Matters to be covered by policies)
- r 5.1.8 (Obligation not to destroy records relating to customer under investigation)
- r 5.1.10 (Reporting records to be made by MLRO)
- r 5.2.2 (3) (Firm must ensure no tipping off occurs)
- r 5.2.3 (3) (Information relating to suspicious transaction reports to be safeguarded).

### **7.2.2 Training records**

A firm must make and keep records of the AML/CFT training provided for the firm's officers and employees, including, as a minimum—

- (a) the dates the training was provided; and
- (b) the nature of the training; and
- (c) the names of the individuals to whom the training was provided.



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(see r 1.1.4)

**activity** includes operation.

**AML** means anti-money laundering.

**AML/CFT Law** means Law No. (4) of 2010 on Anti-Money Laundering and Combating the Financing of Terrorism.

**another jurisdiction** means a jurisdiction other than this jurisdiction.

*Note* **Jurisdiction** and **this jurisdiction** are defined in this glossary.

**applicant for business** has the meaning given in *AML/CFTR*, rule 4.2.3.

**asset** means any kind of asset, and includes, for example, property of any kind.

*Note* **Property** is defined in this glossary.

**associate**, in relation to a legal person (**A**), means any of the following:

- (a) a legal person in the same group as **A**;
- (b) a subsidiary of **A**.

*Note* **Legal person, group** and **subsidiary** are defined in this glossary.

**business day** means any day that is not a Friday, Saturday or a public holiday in Qatar.

**CFT** means combating the financing of terrorism.

**customer** has the meaning given by rule 1.3.2.

**deputy MLRO**, in relation to a firm, means the firm's deputy money laundering reporting officer.

**director**, of a firm, means a person appointed to direct the firm's affairs, and includes—

- (a) a person named as director; and
- (b) any other person in accordance with whose instructions the firm is accustomed to act.

**document** means a record of information in any form (including electronic form), and includes, for example—

- (a) anything in writing or on which there is writing; and
- (b) anything on which there are figures, marks, numbers, perforations, symbols or anything else having a meaning for individuals qualified to interpret them; and
- (c) a drawing, map, photograph or plan; and
- (d) any other item or matter (in whatever form) that is, or could reasonably be considered to be, a record of information.

*Note* **Writing** is defined in this glossary.

**employee**, in relation to a person (A), means an individual—

- (a) who is employed or appointed by A, whether under a contract of service or services or otherwise; or
- (b) whose services are, under an arrangement between A and a third party, placed at the disposal and under the control of A.

**entity** means any kind of entity, and includes, for example, any person.

*Note* **Person** is defined in this glossary.

**exercise** a function means exercise or perform the function.

*Note* **Function** is defined in this glossary.

**FATF** means the Financial Action Task Force, the inter-governmental body that sets standards, and develops and promotes policies, to combat money laundering and terrorist financing, and includes any successor entity.

**firm** has the meaning given by rule 1.3.1.

**FIU** means the Financial Information Unit established under the AML/CFT Law.

**foreign jurisdiction** means a jurisdiction other than Qatar (which includes the Qatar Financial Centre).

**function** means any function, authority, duty or power.

**funds** includes assets of any kind.

*Note* **Asset** is defined in this glossary.

**general insurance firm** has the meaning given by rule 1.3.1.

**governing body**, of a firm, means its board of directors, committee of management or other governing body (whatever it is called).

**group**, in relation to a legal person (**A**), means the following:

- (a) A;
- (b) any parent entity of A;
- (c) any subsidiary (direct or indirect) of any parent entity.

*Note* **Legal person, parent entity** and **subsidiary** are defined in this glossary.

**instrument** means an instrument of any kind, and includes, for example, any writing or other document.

*Note* **Writing** and **document** are defined in this glossary.

**jurisdiction** means any kind of legal jurisdiction, and includes, for example—

- (a) the State of Qatar; and
- (b) a foreign country (whether or not an independent sovereign jurisdiction), or a state, province or other territory of such a foreign country; and
- (c) the Qatar Financial Centre or a similar jurisdiction.

**legal person** means an entity (other than an individual) on which the legal system of a jurisdiction confers rights and imposes duties, and includes, for example—

- (a) any entity that can establish a permanent customer relationship with a financial institution; and
- (b) any entity that can own, deal with, or dispose of, property.

**Examples**

- 1 a company
- 2 any other corporation
- 3 a partnership, whether or not incorporated
- 4 an association or other undertaking, whether or not incorporated
- 5 a jurisdiction, its government or any of its organs, agencies or instrumentalities

*Note* **Entity, jurisdiction** and **property** are defined in this glossary.

**money laundering** means an act mentioned in the AML/CFT Law, article 1, definition of **Money Laundering**.

**MLRO**, in relation to a firm, means the firm's money laundering reporting officer.

**office** includes position.

**outsourcing**, in relation to a firm, is any form of arrangement that involves the firm relying on a third-party service provider (including a member of its group) for the exercise of a function, or the conduct of an activity, that would otherwise be exercised or conducted by the firm, but does not include—

- (a) discrete advisory services, including, for example, the provision of legal advice, procurement of specialised training, billing, and physical security; or
- (b) supply arrangements and functions, including, for example, the supply of electricity or water and the provision of catering and cleaning services; or
- (c) the purchase of standardised services, including, for example, market information services and the provision of prices.

*Note* **Group, exercise function** and **activity** are defined in this glossary.

**parent entity**, in relation to a legal person (**A**), means any of the following:

- (a) a legal person that holds a majority of the voting power in A;
- (b) a legal person that is a member of A (whether direct or indirect, or through legal or beneficial entitlement) and alone, or together with 1 or more associates, holds a majority of the voting power in A;
- (c) a parent entity of any legal person that is a parent entity of A.

*Note* **Legal person** and **associate** are defined in this glossary.

**person** means—

- (a) an individual (including an individual occupying an office from time to time); or

(b) a legal person.

*Note* **Legal person** is defined in this glossary.

**proceeds of criminal conduct**, in relation to any person who has benefited from criminal conduct, includes that benefit.

**product** includes the provision of a service.

**property** means any estate or interest (whether present or future, vested or contingent, or tangible or intangible) in land or property of any other kind, and includes, for example—

- (a) money of any jurisdiction; and
- (b) bonds, commercial notes, drafts, letters of credit, money orders, securities, shares, travellers' cheques, and other negotiable or non-negotiable instruments of any kind; and
- (c) bank credits; and
- (d) any right to interest, dividends or other income on or accruing from or generated by land or property of any kind; and
- (e) any other things in action; and
- (f) any other charge, claim, demand, easement, encumbrance, lien, power, privilege, right, or title, recognised or protected by the law of any jurisdiction over, or in relation to, land or property of any other kind;
- (g) any other documents evidencing title to, or to any interest in, land or property of any other kind.

*Note* **Jurisdiction** is defined in this glossary.

**senior management**, of a firm, means the firm's senior managers, jointly and separately.

**senior manager**, of a firm, means an individual employed by the firm, or by a member of the firm's group, who has responsibility either alone or with others for management and supervision of 1 or more elements of the firm's business or activities that are conducted in, from or to this jurisdiction.

*Note* **Group** and **this jurisdiction** are defined in this glossary.

**subsidiary**—a legal person (A) is a **subsidiary** of another legal person (B) if B is a parent entity of A.

*Note* **Legal person** and **parent entity** are defined in this glossary.

**suspicious transaction report**, in relation to a firm, means a suspicious transaction report to the firm's MLRO or by the firm to the FIU.

**terrorist** means an individual who—

- (a) commits, or attempts to commit, a terrorist act by any means, directly or indirectly, unlawfully and wilfully; or
- (b) participates as an accomplice in a terrorist act; or
- (c) organises or directs others to commit a terrorist act; or
- (d) contributes to the commission of a terrorist act by a group of persons acting with a common purpose if the contribution is made intentionally and with the aim of furthering the terrorist act or with the knowledge of the intention of the group to commit a terrorist act.

**terrorist act** includes—

- (a) an act that constitutes an offence within the scope of, and as defined in, any of the following treaties:
  - (i) the Convention for the Suppression of Unlawful Seizure of Aircraft (1970);
  - (ii) the Convention for the Suppression of Unlawful Acts against the Safety of Civil Aviation (1971);
  - (iii) the Convention on the Prevention and Punishment of Crimes against Internationally Protected Persons, including Diplomatic Agents (1973);
  - (iv) the International Convention against the Taking of Hostages (1979);
  - (v) the Convention on the Physical Protection of Nuclear Material (1980);
  - (vi) the Protocol for the Suppression of Unlawful Acts of Violence at Airports Serving International Civil Aviation,

supplementary to the Convention for the Suppression of Unlawful Acts against the Safety of Civil Aviation (1988);

- (vii) the Convention for the Suppression of Unlawful Acts against the Safety of Maritime Navigation (1988);
  - (viii) the Protocol for the Suppression of Unlawful Acts against the Safety of Fixed Platforms located on the Continental Shelf (1988);
  - (ix) the International Convention for the Suppression of Terrorist Bombings (1997); and
- (b) any other act intended to cause death or serious bodily injury to a civilian, or to any other person not taking an active part in the hostilities in a situation of armed conflict, if the purpose of the act, by its nature or context, is to intimidate a population, or to compel a Government or an international organisation to do or to abstain from doing any act.

***terrorist financing*** means the act of willingly, directly or indirectly, providing or collecting (or attempting to provide or collect) funds in order to use them to commit a terrorist act, or knowing that the funds will be used in whole or part—

- (a) for the execution of a terrorist act; or
- (b) by a terrorist or terrorist organisation.

*Note* ***Funds, terrorist act, terrorist*** and ***terrorist organisation*** are defined in this glossary.

***terrorist organisation*** means any group of terrorists that—

- (a) commits, or attempts to commit, a terrorist act by any means, directly or indirectly, unlawfully and wilfully; or
- (b) participates as an accomplice in a terrorist act; or
- (c) organises or directs others to commit a terrorist act; or

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- (d) contributes to the commission of a terrorist act by a group of persons acting with a common purpose if the contribution is made intentionally and with the aim of furthering the terrorist act or with the knowledge of the intention of the group to commit a terrorist act.

*Note* **Terrorist act** is defined in this glossary.

**the Regulator** means the Qatar Financial Centre Regulatory Authority.

**this jurisdiction** means the *QFC*.

**tipping off** has the meaning given by rule 5.2.1.

**transaction** means a transaction or attempted transaction of any kind, and includes, for example—

- (a) the giving of advice; and
- (b) the provision of any service; and
- (c) the conducting of any other business or activity.

**writing** means any form of writing, and includes, for example, any way of representing or reproducing words, numbers, symbols or anything else in legible form (for example, by printing or photocopying).